Replacing Lost or Stolen Cards

You can report cards lost/stolen by logging into your online account atsentinelgroup.com to request new cards be issued. The card request options can be found under the **Profile** menu within your account and selecting **Banking/Cards** menu item.

Sentinel Benefi		We care about how we	e can help.
Last Login: 1/24/2018 - Online		💄 John Doe	🛒 (0) Logou
Home Expense Tracker	Accounts Tools & Support	Statements & Profile Notifications	I Want to Y
Profile	Banking / Cards		
Banking/Cards	Bank Accounts	Debit Cards	
Payment Method Login Information	Bank BANK NAME xxxx 1234 Checking View / Update	John Doe Card Number: x1234 † Status: Active Expires: 12/31/2018 Effective: 12/15/2015 Report Lost/Stolen Order Replacement	
	† Request New Personal Identifica	tion Number (PIN) Toll Free Number: (866) 898-9795	

If you need cards **replaced** select the 'report lost/stolen' option. This will block your existing card and reissue new cards. If your benefits cards are replaced, please note that you will need to set up a new PIN. The PIN is specific to the card number, so any time cards are issued with a new number, you will need to set up a new PIN. Create your PIN by calling 866-898-9795.

There is a **\$5** card replacement fee. This fee will be deducted from the available balance in your **account.** If there is no available balance in your plan, you will need to wait until there is an available balance to request new cards be issued.

